Opnameformulier reclamaties



Meer informatie? Bel +31 88 60 500 60, mail naar info@platowood.nl of kijk op [www.platowood.nl](http://www.platowood.nl)

Maak a.u.b. voldoende foto's (detail + overzicht) en stuur deze samen met dit compleet ingevulde formulier terug naar klachten@platowood.nl . Zonder foto's en compleet ingevuld opnameformulier kunnen wij uw reclamatie niet in behandeling nemen.

|  |  |  |
| --- | --- | --- |
| Datum |  | Uw ordernummer |
|   |  |   |
| Opname door |  | Ordernummer Platowood |
| (naam bedrijf + persoon) |  | (verplicht) |
| Adres reclamatie |  | Factuurnummer Platowood |
|   |  | (verplicht) |

|  |  |  |  |
| --- | --- | --- | --- |
| **Ik heb de montage- en onderhoudsvoorschriften van Platowood gedeeld met de klant?** |  |  JA [ ]   | NEE  |[ ]
| Klachtomschrijving |
|  |

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| --- |
| Betreft artikel(nummer(s)): |
|  |



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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Nog te monteren werk.

|  |  |  | Volgens voorschrift |  | Niet volgens voorschrift |  | N.v.t. |  | Overig |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 12. | Opslag pakketten |  |[ ]   |[ ]   |[ ]   |   |
| 13. | Folie tussen de delen bij overstapelen gecoat werk |  |[ ]   |[ ]   |[ ]   |   |
| 14. | Voldoende besteld (min. 10% meer) |  |[ ]   |[ ]   |[ ]   |   |

|  |  |  | Ja |  | Nee |  | N.v.t. |  | Overig |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 15. | Geleverd volgens orderbevestiging |  |[ ]   |[ ]   |[ ]   |   |
| 16. | Geleverd volgens bestelling |  |[ ]   |[ ]   |[ ]   |   |
| 17. | Geleverd zonder beschadigingen |  |[ ]   |[ ]   |[ ]   |   |
| 18. | Geleverde volgens sorteerrichtlijn |  |[ ]   |[ ]   |[ ]   |   |
| 19. | Correct geschaafd |  |[ ]   |[ ]   |[ ]   |   |

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| Opmerkingen |
|  |

 |
|  | Gemonteerd werk.Aanwezigen:  |  |  |  |  |
|  | Voorletter/voornaam |  | Achternaam |  | Bedrijfsnaam |
| 1. |   |  |   |  |   |
| 2. |   |  |   |  |   |
| 3. |   |  |   |  |   |
| 4. |   |  |   |  |   |
| 5. |   |  |   |  |   |
| 6. |   |  |   |  |   |



Minimaal te checken

Bij gemonteerd werk

|  |  |  | Volgens voorschrift |  | Niet volgens voorschrift |  | N.v.t. |  | Overig |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Ventilatie** |  |  |  |  |  |  |  |  |
| 1. | Ventilatie onderzijde |  |[ ]   |[ ]   |[ ]   |   |
| 2. | Ventilatie bovenzijde |  |[ ]   |[ ]   |[ ]   |   |
| 3. | Ventilatie achterzijde |  |[ ]   |[ ]   |[ ]   |   |
|  | **Koppen** |  |  |  |  |  |  |  |  |
| 4. | Koppen goed gesealed |  |[ ]   |[ ]   |[ ]   |   |
| 5. | Koppen afgeschuind |  |[ ]   |[ ]   |[ ]   |   |
|  | **Bevestiging** |  |  |  |  |  |  |  |  |
| 6. | Bevestigingsmateriaal niet verzonken |  |[ ]   |[ ]   |[ ]   |   |
| 7. | Bevestigingsmateriaal RVS |  |[ ]   |[ ]   |[ ]   |   |
| 8. | Voorzijde als zichtzijde |  |[ ]   |[ ]   |[ ]   |   |
| 9. | Dilatatie |  |[ ]   |[ ]   |[ ]   |   |
|  | **Coating** |  |  |  |  |  |  |  |  |
| 10. | 3e afwerklaag in het werk |  |[ ]   |[ ]   |[ ]   |   |
| 11. | Coating voldoende dik aangebracht |  |[ ]   |[ ]   |[ ]   |   |

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| Opmerkingen |
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