Opnameformulier reclamaties



Meer informatie? Bel +31 88 60 500 60, mail naar [info@platowood.nl](mailto:info@platowood.nl) of kijk op [www.platowood.nl](http://www.platowood.nl)

Maak a.u.b. voldoende foto's (detail + overzicht) en stuur deze samen met dit compleet ingevulde formulier terug naar [klachten@platowood.nl](mailto:klachten@platowood.nl) . Zonder foto's en compleet ingevuld opnameformulier kunnen wij uw reclamatie niet in behandeling nemen.

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| --- | --- | --- |
| Datum |  | Uw ordernummer |
|  |  |  |
| Opname door |  | Ordernummer Platowood |
| (naam bedrijf + persoon) |  | (verplicht) |
| Adres reclamatie |  | Factuurnummer Platowood |
|  |  | (verplicht) |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Ik heb de montage- en onderhoudsvoorschriften van Platowood gedeeld met de klant?** |  | JA | NEE |  |
| Klachtomschrijving | | | | | |
|  | | | | | |

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| Betreft artikel(nummer(s)): |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Nog te monteren werk.   |  |  |  | Volgens voorschrift |  | Niet volgens voorschrift |  | N.v.t. |  | Overig | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | 12. | Opslag pakketten |  |  |  |  |  |  |  |  | | 13. | Folie tussen de delen bij overstapelen gecoat werk |  |  |  |  |  |  |  |  | | 14. | Voldoende besteld (min. 10% meer) |  |  |  |  |  |  |  |  |  |  |  |  | Ja |  | Nee |  | N.v.t. |  | Overig | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | 15. | Geleverd volgens orderbevestiging |  |  |  |  |  |  |  |  | | 16. | Geleverd volgens bestelling |  |  |  |  |  |  |  |  | | 17. | Geleverd zonder beschadigingen |  |  |  |  |  |  |  |  | | 18. | Geleverde volgens sorteerrichtlijn |  |  |  |  |  |  |  |  | | 19. | Correct geschaafd |  |  |  |  |  |  |  |  |  |  | | --- | | Opmerkingen | |  | | | | | | |
|  | Gemonteerd werk.  Aanwezigen: |  |  |  |  |
|  | Voorletter/voornaam |  | Achternaam |  | Bedrijfsnaam |
| 1. |  |  |  |  |  |
| 2. |  |  |  |  |  |
| 3. |  |  |  |  |  |
| 4. |  |  |  |  |  |
| 5. |  |  |  |  |  |
| 6. |  |  |  |  |  |



Minimaal te checken

Bij gemonteerd werk

|  |  |  | Volgens voorschrift |  | Niet volgens voorschrift |  | N.v.t. |  | Overig |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Ventilatie** |  |  |  |  |  |  |  |  |
| 1. | Ventilatie onderzijde |  |  |  |  |  |  |  |  |
| 2. | Ventilatie bovenzijde |  |  |  |  |  |  |  |  |
| 3. | Ventilatie achterzijde |  |  |  |  |  |  |  |  |
|  | **Koppen** |  |  |  |  |  |  |  |  |
| 4. | Koppen goed gesealed |  |  |  |  |  |  |  |  |
| 5. | Koppen afgeschuind |  |  |  |  |  |  |  |  |
|  | **Bevestiging** |  |  |  |  |  |  |  |  |
| 6. | Bevestigingsmateriaal niet verzonken |  |  |  |  |  |  |  |  |
| 7. | Bevestigingsmateriaal RVS |  |  |  |  |  |  |  |  |
| 8. | Voorzijde als zichtzijde |  |  |  |  |  |  |  |  |
| 9. | Dilatatie |  |  |  |  |  |  |  |  |
|  | **Coating** |  |  |  |  |  |  |  |  |
| 10. | 3e afwerklaag in het werk |  |  |  |  |  |  |  |  |
| 11. | Coating voldoende dik aangebracht |  |  |  |  |  |  |  |  |

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| Opmerkingen |
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